



# Power Information Technology Company

To harness the potential of Information Technology as a key contributor  
In the development of Power Sector of Pakistan

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No. PITC/G-192(23)/01-2018/ 2436

Dated: 07/05/2018

M/S Jaffer Business Systems (Pvt.) Ltd.  
8-S Mushtaq Ahmed Gurmani Road  
Gulberg-2, Lahore

Subject: RATE CONTRACT FOR MAINTENANCE OF HIGH RANGE SERVERS AND PERIPHERALS

Ref: Tender No. PITC/G-192(23)/01-2018 Dated: 08-02-2018, Financial bids Opened on 22-02-2018 and JBS Negotiation letter No: JBS/S&AP-270318/ 2018 Dated: 27/03/2018

Rate contract for signing maintenance agreements, for One year at first step, extendable for further one year at every time with mutual consent at quoted rates, As per Tender Clause-1, with parts and labour, of High Range Servers and Peripherals installed at DISCO Computer Centers, is hereby entered into between you i.e. M/s. Jaffer Business Systems Pvt. Ltd and this organization subject to the "General Conditions of Contract" and special conditions laid down in this contract.

Annual maintenance charges for the different types of equipment installed at DISCO Computer Centers and PITC Computer Centre are mentioned in attached Annexure A, B and C

## I. Health Check

Health check will be conducted before taking the equipment into maintenance agreement. If any part found defective/out of order, customer has to put it in order before entry into agreement. Same will be done at the end of agreement.

## II. Service Terms

Standard Service has an 8X6XN hour's support format. This means 8 hours a day, six days a week with response time (N) at following ranges of distance from company's nearest office:

- i. 25 Km radius 4 hours.
- ii. Above 25 Km to 80 Km radius 6 hours.
- iii. Above 80 Km radius 8 hours.

Calls received before 1300 hrs. will be attended same day whereas calls received after 1300 hrs. will be scheduled for the next day. However emergencies will be dealt accordingly.

Signature:

Company's Authorized Representative

Signature:

Director General (ISDS)

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DG (ISDS)  
PITC, WAPDA House LHR

*For posting on website.*

*medyul is done!*

DG (ISDS)



### III. Spares and Backup Equipment

Based on the experience of equipment usage, its operations and related support, the demands for critical spare parts are quantifiable. Critical spares help reduce the costly system downtime. Highly critical spares will be kept for server machines only. Faulty parts will be replaced within 16 working hours however backup equipment will only be provided once it's established that machine requires detail lab service and it is subjected to availability.

### IV. Same or superior part replacement

In case the faulty part is not available it will be replaced with the equal or superior compatible component. The faulty replaced part will be the property of the company.

### V. List of Exclusions

Maintenance charges do not cover consumables.

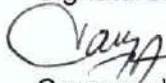
Consumables include UPS Batteries, Tapes, Ribbons, Toners, Developer, Drum, Maintenance Kit, transfer belt, Stationary, Printer Wheels, Print Bands, Print Heads, Cables, Print module, Cleaning Pad, Printer Ribbon Shield, Ribbon Mask, Ribbon Drive Assembly, Heat Roller, Feeding Pad, Teflon etc.

### VI. Exemptions

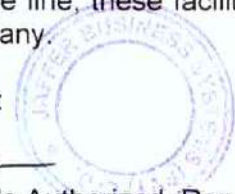
This agreement also does not cover: -

- i) Unauthorized attempts by other than Company personnel to repair maintain or modify the equipment.
- ii) Catastrophe.
- iii) Failure of equipment not maintained by Company or of non-Company supplied removable rotating storage media.
- iv) Fault or negligence of customer.
- v) Operator error, improper use or misuse of the equipment.
- vi) Causes external to the equipment such as, but not limited to transportation or fluctuations of humidity or temperature or voltage.
- vii) Transportation, Loading/Unloading of equipment.
- viii) Operating supplies or accessories, necessary for customer preventive maintenance, paint or refinishing the equipment or furnishing materials for this purpose
- ix) Electrical work external to machines or maintenance of accessories, alterations, attachments or other devices not furnished by Company unless specifically noted herein.
- x) Not included is the laying in or pulling or cabling to remote peripherals or terminals.
- xi) Customer's representative shall be on the premises during Company performance of maintenance services.
- xii) To facilitate Company's performance of maintenance services, Customer agrees to provide reasonable facilities such as but not limited to, secure storage space, a designated work area with adequate heat and light, and access to a local telephone line; these facilities are to be provided upon request and at no charge to Company.

Signature:



Company's Authorized Representative



Signature:



Director General (ISDS)

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### VIII. Terms Of Payment

Monthly invoice will be raised in advance for payment within 60 days.

Invoice detail:

- (a) Invoice in triplicate
- (b) Sale Tax invoice
- (c) Nonpayment certificate

### IX. Call Logging Procedure:

The Company will provide and maintain call logging procedure. The data is required to be provided to customers as and when required.

### X. Customer's Responsibility

Customer is responsible for: -

- i) Backup and recovery of all data and software.
- ii) Maintaining a current back-up copy of the operating system and other applicable software programs and data.
- iii) Earthing all the equipment (earth to neutral should not exceed 2 Volts), operating through voltage stabilizer with an independent circuit breaker/power source and in a dust free environment. However, the company will assist and verify customer in designing, implementing or maintaining as such requirement.

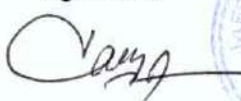
Any Distribution Company desiring to get maintenance services may enter into maintenance agreement (Specimen attached) with you, on the basis of this rate contract.

You shall deposit 10% of the total value in the maintenance agreement inclusive of GST, PST or any other applicable Taxes at the discretion of concerned DISCO, as performance security, which will be released on customer's discontinuation of agreement.

The Rate Contract shall remain enforced for a period of one year from the date of its issuance.

This is issued with the approval of Chief Executive Officer (PITC).

Signature:



Company's Authorized Representative



Signature:

Director General (ISDS)

  
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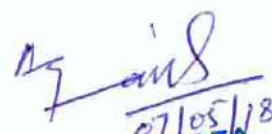

Copies to:

1. Chief Executive Officers all DISCOs.
2. Finance Director (PITC) SB-29, WAPDA House, Lahore.
3. SO to Managing Director (PEPCO).

Copies placed at website: [www.pitc.com.pk](http://www.pitc.com.pk) .



ANNEXURE-A							
LOT A		Unit Rates 1st Year		Unit Rates 2 <sup>nd</sup> Year		Unit Rates 3 <sup>rd</sup> Year	
Sr#	Itanium Servers	Unit Price (Per year) (Rs)	Unit Price with 16% PST (Rs)	Unit Price (Rs) (Per year)	Unit Price with 16% PST (Rs)	Unit Price (Rs) (Per year)	Unit Price with 16% PST (Rs)
1	HP itanium, rx3600, 1.4 GHz two processors, 4 GB RAM, 3 X 146 GB SAS HDD, DAT72 & Ultrium 448 Ultra-160 SCSI drives, Rack mount 17" TFT with USB keyboard & mouse, redundant power supplies	195,000	226,200	209,677	243,225	225,460	261,534
2	HP itanium, rx3600, 1.4 GHz processors, 2 GB RAM, 2x 146 GB SAS HDD, DAT72, Rackmount 17" TFT with USB Keyboard & redundant power supplies.	195,000	226,200	209,677	243,225	225,460	261,534
3	Itanium rx 2620-2 Server, Intel 1.3 Ghz Processor, 1GB memory , 3 x 73 HD, DAT 72 Backup Derive	195,000	226,200	209,677	243,225	225,460	261,534
4	Storage Dell power vault NX3100	450,000	522,000	450,000	522,000	450,000	522,000
5	Fujitsu (primergy Tx300 S8	44,772	51,936	44,950	52,142	44,950	52,142
6	Fujitsu (primergyRx300 S8	44,772	51,936	44,950	52,142	44,950	52,142
7	HP Proliant ML 110 G7	44,772	51,936	44,950	52,142	44,950	52,142
8	Dell Power Edge 2950	44,772	51,936	44,950	52,142	44,950	52,142
9	Dell R720	44,772	51,936	44,950	52,142	44,950	52,142
10	Del R 730	44,772	51,936	44,950	52,142	44,950	52,142
11	Xeon IBM, xseries-236, CPU 3.2 GHz ,2GB RAM, 140GB HDD	44,772	51,936	44,950	52,142	44,950	52,142
12	Xeon Server, Dell Power Edge 2900, CPU 1.8GHz, 4 GB RAM, 280GB HDD	44,772	51,936	44,950	52,142	44,950	52,142
13	Power Edge T630, 2 x Intel Xeon E5-2670 v3 2.3GHz, 30M QPI,Turbo,HT,12C/24T (120W), 4 x 16GB RDIMM, 2133 MT/s, Dual Rank, x4 Data Width, 4 x 1.2TB 10K RPM SAS 12Gbps 2.5in Hot-plug Hard Drive,3.5in HYB CARR, Dual, Hot-plug, Power Supply (1+1), 750W.	44,772	51,936	44,950	52,142	44,950	52,142

  
  
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LOT A		Unit Rates 1st Year		Unit Rates 2 <sup>nd</sup> Year		Unit Rates 3 <sup>rd</sup> Year	
Sr #.	Itanium Servers	Unit Price (Per year) (Rs)	Unit Price with 16% PST (Rs)	Unit Price (Per year) (Rs)	Unit Price with 16% PST (Rs)	Unit Price (Per year) (Rs)	Unit Price with 16% PST (Rs)
14	HP ML-370, 3.2 GHz, dual processor, 4 GB RAM, 4x73GB HDD	44,772	51,936	44,950	52,142	44,950	52,142
15	Xeon Quad Core Server Brand HP Proliant ML350G6 (Rack mountable) Intel Xeon Processor E5530 (2.4 GHz), 8 GB DDR3 memory, 4 x 300 GB SAS 2.5" Hard disk drive, DVD + RW drive, 10/100/1000 Multifunction Gigabit Net	44,772	51,936	44,950	52,142	44,950	52,142
16	Xeon Quad Core ML350 G5	44,772	51,936	44,950	52,142	44,950	52,142
17	HP Proliant ML350 Generation 8, 2 x Intel Xeon E5 - 2665 (2.5 Ghz, 20 MB Cache 115W) Processor, Intel ® 600 Series Chipset, 16 GB DDR3 Memory supported up to 192Gb, using PC3-10600 (DDR3-1333), 3x300 SAS 2.5" HDD on RAID-05, DVD RW drive, 10/100/1000 Multifunction Gigabyte Network Adapter , UBS, RJ45, Series and Remote, Management Port, N+1 Redundant power supplies, HP RDX 160 Internal Removable Disk backup.	44,772	51,936	44,950	52,142	44,950	52,142
18	HP Proliant Xeon ML150(Generation-2) Dual Intel Xeon 3.0 GHz 800 MHZ FSB Processor, 2 GB RAM, 3x 72 GB HDD, DVD	44,772	51,936	44,950	52,142	44,950	52,142
19	Power Edge 9020	44,772	51,936	44,950	52,142	44,950	52,142
20	Wyse Thinclient with monitor	15,278	17,722	15,278	17,722	15,278	17,722
21	Switch 10/100 Base T & 2 Giga Port 3 COM	5,639	6,541	5,639	6,541	5,639	6,541
22	Line Printer Printronix P 8215	96,086	111,460	103,318	119,849	111,095	128,870
23	Line Printer Printronix P7220	6,086	111,460	103,318	119,849	111,095	128,870
24	Line Printer Oki (Micro line MX Series) 8150	96,086	111,460	103,318	119,849	111,095	128,870
25	Line Printer P-7215	96,086	111,460	103,318	119,849	111,095	128,870
26	Line Printer Printronix P-5215	96,086	11,460	103,318	119,849	111,095	128,870
27	Printronix -PS A3 Printer	96,086	111,460	103,318	119,849	111,095	128,870

  
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ANNEXURE-B				
LOT-B		Rates 1 <sup>st</sup> , 2 <sup>nd</sup> and 3 <sup>rd</sup> Year		
Sr. No	Heavy Duty Laser Printer	Unit Price (Rs) Per year	16% PST (Rs)	Unit Price with 16% PST (RS)
1	HP Laser Jet M-806x	145,688	23,310	168,998
2	Naushatec MP7502SP (75PPM)	180,500	28,880	209,380
3	HP 9050	121,102	19,376	140,478
4	Ricoh (Afico 2090)	228,000	36,480	264,480
5	Ricoh (Afico 2105)	228,000	36,480	264,480
6	Gestentner (9002)	228,000	36,480	264,480
7	Naushatec Ricoh (SP-8200DN/8300DN)	119,248	19,080	138,328
8	Konica Minolta 951	275,500	44,080	319,580
9	Canon Laser 6265	228,000	36,480	264,480
10	Printer- Xerox Phaser 5550 (55 PPM)	118,750	19,000	137,750
11	Samsung ML-5010ND (55PPM)	118,750	19,000	137,750
12	Nashuatech Laser printer SP9100 DN	228,000	36,480	264,480

  
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ANNEXURE-C							
LOT-C		Unit Rates 1st Year		Unit Rates 2 <sup>nd</sup> Year		Unit Rates 3 <sup>rd</sup> Year	
Sr. No	UPS & Stabilizer Equipment	Unit Price (Rs)	Unit Price with 16% PST (Rs)	Unit Price (Rs)	Unit Price with 16% PST (Rs)	Unit Price (Rs)	Unit Price with 16% PST (Rs)
1	Inforise (3 KVA)	33,274	38,598	36,854	42,751	39,628	45,968
2	Elen (6 KVA)	33,274	38,598	36,854	42,751	39,628	45,968
3	Inforise (6 KVA)	33,274	38,598	36,854	42,751	39,628	45,968
4	Inforise (10 KVA)	33,274	38,598	36,854	42,751	39,628	45,968
5	PowerCan (3 KVA)	33,274	38,598	36,854	42,751	39,628	45,968
6	10 KVA Emerson	33,274	38,598	36,854	42,751	39,628	45,968
7	Voltac 10 - KVA	33,274	38,598	36,854	42,751	39,628	45,968
8	Voltac 15 - KVA	33,274	38,598	36,854	42,751	39,628	45,968
9	WELLI 6 - KVA	33,274	38,598	36,854	42,751	39,628	45,968
10	6 KVA UPS, Model LP-11 Digital Energy LP series	33,274	38,598	36,854	42,751	39,628	45,968
11	PowerCom 6 KVA	33,274	38,598	36,854	42,751	39,628	45,968
12	APC Smart 10KVA	33,274	38,598	36,854	42,751	39,628	45,968
13	Emerson 10KVA	33,274	38,598	36,854	42,751	39,628	45,968
14	General Electric G.E 6 KVA	33,274	38,598	36,854	42,751	39,628	45,968
15	Walesons 6 KVA	33,274	38,598	36,854	42,751	39,628	45,968
16	ALPHA(6KVA)	33,274	38,598	36,854	42,751	39,628	45,968
17	ALPHA(3KVA)	33,274	38,598	36,854	42,751	39,628	45,968
18	Power Ware 6 KVA	33,274	38,598	36,854	42,751	39,628	45,968
19	10KVA STABIMATIC (Stabilizer)	42,857	49,714	46,083	53,456	49,551	57,479

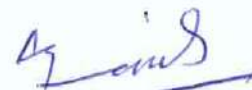
Signature:



Company's Authorized Representative



Signature:



Director General (ISDS)

07/05/18