## Response to Bidders Queries - Power Information Technology Company (PITC) Tender No. PITC/G-224(67)/03-2022

Sr. No.	Firm Name	Clause Ref. & Page No.	Description	- Remarks / Amendment	Clarifications by PITC
1		Clause no 8, Page no 10, Clause no. 23 SCC 9GCC) Page No. 37 Performance Security	On Page 10: Value of the Performance securi'y will be 10% of the work order value. On Page 37: The Contractor shall provide the performance security of 5% of the total contract price	Kindly clarify the exact requirement	10 % of the work Order amount
2		Clause 6 Page no. 10 Are of work section IV Scope of work page 16, 3 <sup>rd</sup> para	On page 10, it is mentioned that" The contractor shall be required to work in PITC WAPDA House Lahore and across the country for providing support & maintenance.  On page 16, it is written that the successful bidder will have to provide remote support for all the tasks	Kindly clarify	Yes, the bidder will have to provide support and services through out Pakistan
3		Clause 15 Sub- clause i. page no .11 Payment clause SCC (GCC 21.1) Sub- clause 4) Page no 36	On page 11, It is mentioned that payment of support/maintenance services will be made directly by consignees within 30 days from the receipt of the invoice On page 36, "Eligible payments against invoice	Kindly clarify	Payment will be released in 60 days.
4		Clause 20 Page no. 12 delivery schedule clause 23 page no. 12 delivery period	Under clause 20 it is mentioned that schedule of contractor will start from the date of the award of the contract.  Under clause 23 it is mentioned that the support and maintenance services will be started immediately after the award of the contract.	Under these clause starting of work has been mentioned whereas completion period is not mentioned	The Contract will be for 02 Years extendable on mutual consent and good performance
5		BOQ	BOQ	An important document is missing, which contains the detailed scope of work and table for prices.	Scope of work is as per RFP

Deputy Manager (NWO)
(Member-1)

Adat. Manager (NWO)

Manager (Proc.) (Member-1)

Finance Director 18/4/22
(Member-1)

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Meter Management & Field Support is also included in scope of Work by PITC in this Tender	b. Meter Management & Field Support	The activity involves services for installation of new AMR HT Type meters or change/replacement/ repair shifting of existing AMR HT Type meters for following reasons:  i. Addition of New Grid(s) (DISCO/ Consumer) in Galaxy software  ii. Addition of New incoming power transformer(s)/ panel(s) meters  iii. Addition of New outgoing feeder(s)/ panel(s) meters  iv. Shifting of meters from one incoming/outgoing power transformer to another incoming/outgoing power transformer  v. Removal of already installed meter(s)  vi. Repair Replacement of burnt / defective meter(s) with consultation  vii. Repair Replacement of defective SIMs  viii. Replacement of SIMs with the SIMs of another Telco due to low or poor signal strength / quality  ix. Reconnection / energizing of disconnected panel(s) meters	
			Note:  x. The HT Type AMR meters are installed on the top of 11kV incoming and outgoing panel in
			series with the existing grid meters by using existing 11kV CTs and PTs.  xi. The meter fixing hardware includes meter fixing stand, nuts, bolts & washers, suitable lengths of 2.5mm2 & 4mm2 PVC insulated copper control cables, insulated glands,
			thimbles, cable ties terminal cover sealing wires etc.  xii. The successful bidder shall contact PITC NOC for verification of meter communication after installation of a meter.
			xiii. The damaged/ removed meter shall be handed over to PITC.

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