

**Response to Bidders Queries - Power Information Technology Company (PITC)**  
**Queries received through Email**  
**Tender No. PITC/G-224(94)/12-2023 for "ACQUISITION OF CIR REDUNDANT BANDWIDTH, IPT/ IP**  
**VPN SERVICES & ONLINE HOSTING SPACE"**

Sr. No	Firm Name	LOT	Queries/suggestion by bidders	Clarification by PITC
1	M/s Server4Sale	LOT-C	Hosting Location: Inside Pakistan or Outside Pakistan can also be considered	Inside Pakistan
2			Hosting Type: Linux Based Server or Windows Based Server	Linux based
3			Server Type: Shared, Dedicated cloud or VPS	Dedicated hosting
4			Min Server Specifications are required	As per RFP
5			Do you also need the email system along-with the hosting space.	Yes
6			If yes, then how many email users do you have and what will be the minimum email space per user is required; i.e. 5 GB /10 GB mailbox?	Total Email accounts are 1420 5 GB per user
7			Do you also need SSL for hosting services?	Yes
8			Do you also require DDoS Protection, WAF or CDN?	Yes
9	M/s Multinet Pakistan Private Limited	LOT-C	Do you require cPanel? if yes then then for how many accounts?	Yes, one super admin with multiple delegated users
10			Do you require SSL Certificate? If yes then please mention name.	Yes, Domain Name of all DISCOs
11			Do you require Cloudflare for DNS and reverse proxy? if yes then which plan.	No
12			Total storage required is 1 TB. How much Cores, RAM and Bandwidth are required.	To efficiently run Email + FTP accounts as per number of user accounts
13			Do you require Cloud based NG-Firewall service along with Web Application Firewall to mitigate attacks?	Not cloud but any on-prem solution to mitigate the risk
14			Do you require cPanel managed services?	No
15			Do you require offline migration of data?	No
16			What website or services you intend to run over cloud?	Email, DNS, FTP and webservice (Php, .net)
17			Do you require Immunity360 which proactively scans Cpanel and protects from malware?	Yes
18			Do you require backup of data? if yes then specify interval?	Twice a Day
19			Do you require high availability solution such that if one VPS goes down then DR site takes over which will ensure business continuity?	Yes, 99.5 % uptime

20			Is there any compliance attached to CSP such as ISO-27001, Tier-3 compliant, PCI-DSS certified etc?	Yes
21			Will you require VPN connectivity for staff connecting to VPS instances?	For administring management panel only not for VPS
22			Any other information you would like to share which is not listed above?	Every buildin feature of C panel
23	M/s PTCL	<b>LOT-A</b>	Clarify the Dark fiber & its media. If use the service provider network then please share the BW cap.	10 Gbps cap
24		<b>LOT-B</b>	Share the site list of 14 sites. Google Coordinates + Local POC	As per Annex-A
25			Details of the below pints requested @ page no 12 of Tender document. Two administrative (6 MB shared with unlimited downloads) links to operate the system from home after duty hours for Lot-A and Lot-B only.	Sites will be intimated after awarding the tender
26			BID security for Lot-1 & Lot 2 would be separate or one Demand Draft.	Both are valid
27			Packing of Lot-1 & Lo2 would at one envelope or separate envelope.	Both are valid
28			Support of iP white list	Yes
29		<b>LOT-C</b>	Details of C panel	Already responded
30			Extension of submission of date from 07-02-2024 to 15-02-2024	Accepted

## Annex-A

### POCs and Google Co-ordinate Details

DISCO	Sites	Co-Ordinates	POC	Contact No
LESCO	Site-1	<a href="https://maps.app.goo.gl/gpou1MZHC9FLdfb38">https://maps.app.goo.gl/gpou1MZHC9FLdfb38</a>	Bilal / Umar	03200520999
	Site-2	<a href="https://maps.app.goo.gl/gpou1MZHC9FLdfb38">https://maps.app.goo.gl/gpou1MZHC9FLdfb38</a>		
GEPCO	Site-1	<a href="https://maps.app.goo.gl/Gya1PAj5ZWNrJXdt7">https://maps.app.goo.gl/Gya1PAj5ZWNrJXdt7</a>	Hafiz Ashar	03183992587
	Site-2	<a href="https://maps.app.goo.gl/EJvihcVum9qquKNH8">https://maps.app.goo.gl/EJvihcVum9qquKNH8</a>		
FESCO		<a href="https://maps.app.goo.gl/X27BFW5NEE2zZcQi9">https://maps.app.goo.gl/X27BFW5NEE2zZcQi9</a>	Saqib Gillani	03451500243
MEPCO		<a href="https://maps.app.goo.gl/vxHEBDfin6qnSDz87">https://maps.app.goo.gl/vxHEBDfin6qnSDz87</a>	Zawar Hussain	03028266420
PESCO	Site-1	<a href="https://maps.app.goo.gl/VsKFTkKyGADJqZya7">https://maps.app.goo.gl/VsKFTkKyGADJqZya7</a>	Kashif - Arshad	03309971765/03309971766
	Site-2	<a href="https://maps.app.goo.gl/VsKFTkKyGADJqZya7">https://maps.app.goo.gl/VsKFTkKyGADJqZya7</a>		
SEPCO	Site-1	<a href="https://maps.app.goo.gl/FpQ4moZM3VZ5hwANA">https://maps.app.goo.gl/FpQ4moZM3VZ5hwANA</a>	Ayaz Sb.	03337199988
	Site-2	<a href="https://maps.app.goo.gl/cnMLcfZ14keFHHZA">https://maps.app.goo.gl/cnMLcfZ14keFHHZA</a>		
HESCO	Site-1	<a href="https://maps.app.goo.gl/itfG8QqmcAhNQHM57">https://maps.app.goo.gl/itfG8QqmcAhNQHM57</a>	Hammad	03333889640
	Site-2	<a href="https://maps.app.goo.gl/Nif1WQcPM2WT8LGn6">https://maps.app.goo.gl/Nif1WQcPM2WT8LGn6</a>		
QESCO		<a href="https://maps.app.goo.gl/Nh5qjTGv8zPgmvmL6">https://maps.app.goo.gl/Nh5qjTGv8zPgmvmL6</a>	Ubair Raffique	03198088438
NPCC		<a href="https://maps.app.goo.gl/T1kmEuGEjTv69Pk86">https://maps.app.goo.gl/T1kmEuGEjTv69Pk86</a>	Salman	3357402148
PITC Wapda House Lahore		<a href="https://maps.app.goo.gl/hkGHNDU7zZcQgQ9u8">https://maps.app.goo.gl/hkGHNDU7zZcQgQ9u8</a>	Ahmad Sb	3354445138